Section 4  Integrated Impact Assessment

Summary Report Template

<table>
<thead>
<tr>
<th>Audit Risk level</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Risk level will be added by Equalities Officer)</td>
</tr>
</tbody>
</table>

Each of the numbered sections below must be completed

<table>
<thead>
<tr>
<th>Interim report</th>
<th>Final report</th>
<th>X</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>(Tick as appropriate)</td>
</tr>
</tbody>
</table>

1. **Title of plan, policy or strategy being assessed**
   Pharmaceutical Care Services Delivered via Community Pharmacy

2. **What will change as a result of this proposal?**
   Current services are described – Recommendations for future changes to pharmacy services in Lothian and inform need for future IIA to be conducted

3. **Briefly describe public involvement in this proposal to date and planned**
   Document sent to IJBs for HSCP circulation
   Patient involvement planned for future IIA

4. **Date of IIA**
   13th December 2017

5. **Who was present at the IIA? Identify facilitator, Lead Officer, report writer and any partnership representative present and main stakeholder (e.g. NHS, Council)**

<table>
<thead>
<tr>
<th>Name</th>
<th>Job Title</th>
<th>Date of IIA training</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chris</td>
<td>Lead on Equalities and</td>
<td></td>
<td><a href="mailto:Chris.bruce@nhslothian.scot.nhs.uk">Chris.bruce@nhslothian.scot.nhs.uk</a></td>
</tr>
<tr>
<td>Evidence</td>
<td>Available?</td>
<td>Comments: what does the evidence tell you?</td>
<td></td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>------------</td>
<td>-----------------------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Data on populations in need</td>
<td>Yes-limited</td>
<td>Data on disease burden but not specific to population groups</td>
<td></td>
</tr>
<tr>
<td>Data on service uptake/access</td>
<td>Yes-limited</td>
<td>Opening hours, disabled access, loop system for access. Uptake not specific to population groups</td>
<td></td>
</tr>
<tr>
<td>Data on equality outcomes</td>
<td>Yes-limited</td>
<td>Minor ailments access age &lt;16&gt;60 Smoking cessation</td>
<td></td>
</tr>
<tr>
<td>Research/literature evidence</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Public/patient/client experience information</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Evidence of inclusive engagement of service users and involvement findings</td>
<td>Yes-limited</td>
<td>Harm Reduction Health Needs Assessment - not specific to pharmacy services. Smokefree data</td>
<td></td>
</tr>
<tr>
<td>Evidence of unmet need</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Evidence</td>
<td>Available?</td>
<td>Comments: what does the evidence tell you?</td>
<td></td>
</tr>
<tr>
<td>----------------------------------------------</td>
<td>------------</td>
<td>---------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Good practice guidelines</td>
<td>Yes</td>
<td>Contract service requirements</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>General Pharmaceutical Council professional standards</td>
<td></td>
</tr>
<tr>
<td>Environmental data</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Risk from cumulative impacts</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other (please specify)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Additional evidence required</td>
<td>Yes</td>
<td>Safety Climate Survey staff wellbeing</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Customer satisfaction survey</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scottish Government Patient Survey</td>
<td></td>
</tr>
</tbody>
</table>

7. In summary, what impacts were identified and which groups will they affect?

<table>
<thead>
<tr>
<th>Equality, Health and Wellbeing and Human Rights</th>
<th>Affected populations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Positive</td>
<td></td>
</tr>
<tr>
<td>Equity of access to Community Pharmacy Services</td>
<td>All</td>
</tr>
<tr>
<td>Negative</td>
<td></td>
</tr>
<tr>
<td>Access to additional NHS services restricted</td>
<td>Those without a CHI number not registered with a GP</td>
</tr>
</tbody>
</table>
**Economic**

**Positive**
Access to free NHS healthcare advice and services for minor ailments, sexual health, smoking cessation, substance misuse, palliative care, unscheduled care, lifestyle advice

**Negative**
Non NHS commissioned services may be charged for ie travel vaccines

<table>
<thead>
<tr>
<th><strong>Affected populations</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Those vulnerable to falling into poverty</td>
</tr>
<tr>
<td>All</td>
</tr>
</tbody>
</table>

8. **Is any part of this policy/ service to be carried out wholly or partly by contractors and how will equality, human rights including children’s rights, environmental and sustainability issues be addressed?**

   Community Pharmacy NHS independant contractors work to the General Pharmaceutical Council professional standards

9. **Consider how you will communicate information about this policy/ service change to children and young people and those affected by hearing loss, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language? Please provide a summary of the communications plan.**

   It is not a policy or service change. A communication plan has not been made.

10. **Is the policy a qualifying Policy, Programme or Strategy as defined by The Environmental Impact Assessment (Scotland) Act 2005?** (see Section 4)

   N/A

11. **Additional Information and Evidence Required**

   If further evidence is required, please note how it will be gathered. If appropriate, mark this report as interim and submit updated final report once further evidence has been gathered.
None for the current plan

12. Recommendations (these should be drawn from 6 – 11 above)
Increase awareness of communication strategies to support children and young people and those affected by hearing loss, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language to access services

13. Specific to this IIA only, what actions have been, or will be, undertaken and by when? Please complete:

<table>
<thead>
<tr>
<th>Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)</th>
<th>Who will take them forward (name and contact details)</th>
<th>Deadline for progressing</th>
<th>Review date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Review integrated impact assessment for future versions of the plan</td>
<td>Maureen Reid</td>
<td>2019 Pharmaceutical Care Services Plan</td>
<td>June 2019</td>
</tr>
<tr>
<td>Develop an information resource for community pharmacy on communication strategies and how to access them which will be published on the Community Pharmacy Lothian website and promoted.</td>
<td>Maureen Reid</td>
<td>31st March 2018</td>
<td>31st August 2018</td>
</tr>
</tbody>
</table>

14. How will you monitor how this policy, plan or strategy affects different groups, including people with protected characteristics?
The Pharmaceutical Care Service Plan will be reviewed and updated annually to reflect changes in services both locally and nationally

15. Sign off by Head of Service
16. Publication

Send completed IIA for publication on the relevant website for your organisation. See Section 5 for contacts.